

## **APPEAL TO CUSTOMERS FOR ACTIVATION OF DORMANT / INOPERATIVE ACCOUNTS**

Dear Customer,

We would like to invite your attention to the Reserve Bank of India guidelines on Dormant /Inoperative accounts. If there is no customer induced transactions for more than 1 year or 2 years account will become Dormant or Inoperative respectively. Once Account becomes Dormant or Inoperative, transactions can not be done in these accounts without submitting following KYC documents (OVD) alongwith application for reactivation of account at your branch.

### **Officially Valid Documents (OVD)**

- Passport
- Election Identity Card
- Driving License
- Aadhar card
- NREGA Job Card
- PAN Card

For more details contact the Branch Manager of the concerned Branch.

We appreciate your co-operation in complying with Regulatory requirements.